

Release Notes

Axiom Contract Management
Version 2021.2

The logo for AXIOM, featuring the word "AXIOM" in a bold, white, sans-serif font. The text is enclosed within a thin, light blue rectangular border that is slightly offset from the text, creating a subtle frame effect.

AXIOM

10 S. Wacker Dr
Suite 3375
Chicago, IL 60606
(847) 441-0022
www.syntellis.com
info@syntellis.com

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About the Release Notes

Syntellis is pleased to announce the 2021.2 release of Axiom Contract Management. Each product release provides new features, enhancements, and configuration options to meet your needs. Many of these features and enhancements are a direct result of your feedback and suggestions.

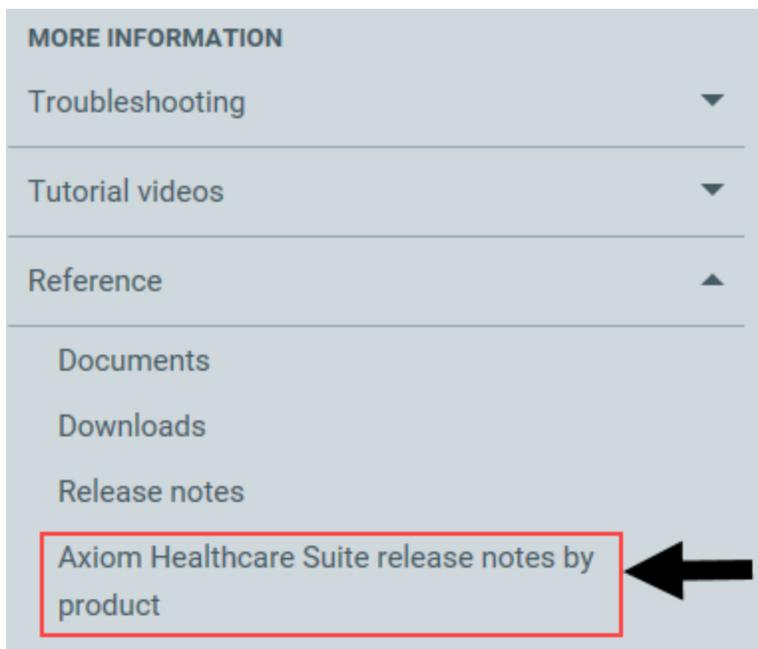
The purpose of these release notes is to provide you with the following:

- High-level descriptions of new features
- Information to know before upgrading
- Steps for preparing for and scheduling your upgrade
- List of fixed issues

TIP: Periodically, the release notes are updated when new information is available, including patch release fixes. To view the latest release notes, we encourage you to view them in the Axiom Contract Management online help. In the online help, on the left in the blue header bar, click the Axiom icon. On the help home page under the title, click the **Release Notes** link.

▶ Accessing current and older release notes for Axiom Healthcare products

The online help for Axiom Healthcare products now includes a page with links to current and past release notes for the last several years. To access this page, [open the product online help](#), and navigate to the **More Information** section.



New features in 2021.2

Axiom Contract Management 2021.2 delivers the following enhancements:

[New field required when assigning schedules to provisions](#)

If your organization has contracts that use APCs or eAPGs to calculate outpatient claims, when assigning a schedule to a provision, you will first need to select an organization from the Schedule dialog because in the 3M cloud, schedules are stored separately by entity (organization).

[New Save buttons added to contract dialogs](#)

Sometimes when you are working in a contract dialog that has multiple tabs you need to make changes to more than one tab. Before, when you made a change and clicked Save, the dialog automatically closed. Now you have the option to keep the dialog open after saving so you can continue to work in the other tabs.

[3M April 15 2021 Quarterly Release](#)

Each quarter, 3M provides an update to the 3M GPS Grouper software integrated into Axiom Contract Management. This update includes grouping, pricing, and regulatory updates to the APC and State-specific eAPG groupers.

New field required when assigning schedules to provisions

▶ Why use this feature

If your organization has contracts that use APCs or eAPGs to calculate outpatient claims, when assigning a schedule to a provision, you will first need to select an organization from the Schedule dialog because in the 3M cloud, schedules are stored separately by entity (organization).

▶ How this feature works

What: 3M is requiring that all Syntellis clients that use Axiom Contract Management who use 3M's Group and Price service move to 3M's cloud environment by November 19, 2021. To accommodate this change, we have programmed the Group and Price Cloud Service (GPCS) into release versions 2021.1 (a patch) and 2021.2. We have also added a field that allows you to select the entity associated with the schedules before selecting a schedule.

Where: This change applies to assigning schedules to contract provisions for contracts with APC or eAPG calculated outpatient claims.

Who: All Axiom Contract Management administrators and others who can create and edit contracts.

How: To assign a schedule to a provision, navigate to the provision, and then, in the **Schedule** column for the provision, click the Edit icon (). In the **View Schedule** dialog, select the organization, the reimbursement type, and then the schedule. Click **Save**.

View Schedule ×

Schedule

Select an Organization

01 - KREG MEDICAL CTR ORG1 

Select a Reimbursement Type

CMS Outpatient PPS - APC

Select a Schedule

KH MCR 20170101 - 20171231

Delete

Save Cancel

► Where to find more information

The following topics in the online help have been added or updated with information and instructions for using this feature:

- "Assign a schedule to a provision"

New Save buttons added to contract dialogs

▶ Why use this feature

Sometimes when you are working in a contract dialog that has multiple tabs, you need to make changes to more than one tab. Before, when you made a change and clicked Save, the dialog automatically closed. Now you have the option to keep the dialog open after saving so you can continue to work in the other tabs. If you do not need to make additional changes, you can use the Save and Close button.

▶ How this feature works

What: In contract dialogs that have more than one tab, after making a change in one tab, when you click Save to save your changes, the dialog now stays open so you can keep working. If you do not need to make additional changes, click the Save and Close button to save and then close the dialog.

Where: This change applies to contract dialogs where you need to have the option to save but keep the dialog open, or save and close the dialog.

Who: This feature applies to administrators working in contract dialogs.

How:

1. Open a contract dialog with multiple tabs.
2. Make changes in one of the tabs, and then click the **Save** button.
The dialog remains open so you can select and work in another tab.
3. When finished working in the dialog, click **Save and Close**.

Edit Version x

Version 3 | **Settings**

Settings Insurance Plan Codes Documents Attributes

Start Date
1/1/2018

Expiration Date
12/31/2018

Calculation Date
Admit

Save **Save and Close** Close

This dialog has multiple tabs that you may want to work in after saving work in the current tab

3M April 15 2021 Quarterly Release

▶ Why use this feature

Each quarter, 3M provides an update to the 3M GPS Grouper software integrated into Axiom Contract Management. This update includes grouping, pricing, and regulatory updates to the APC and State-specific eAPG groupers. These updates are necessary for clients to get the latest software and regulatory changes for accurately grouping and pricing APC and eAPG claims.

▶ How this feature works

What: On a quarterly basis, 3M releases product Service Packs containing updates to its Group and Price service software. Syntellis maintains Medicare contracts for many clients, and partners with 3M to handle APC and eAPG calculations and to keep current with all regulatory changes that occur.

Where: The Group and Price menu in the Claims tab of Axiom Contract Management, and Group and Price jobs in the Axiom Scheduler.

Who: Axiom Contract Management administrators who create contracts with the CMS Outpatient calculation basis on a clause or term; users with the Scheduler role who are able to run the group and price routine; general users reviewing results and working with applicable claims.

How: The Development team creates the update from the quarterly download. Client Success updates the clients' schedules and customer contracts to the required Medicare changes. The client picks up available schedules for any new contract updates between quarters.

What to know before upgrading

NOTE: Axiom Platform is requiring the use of Azure Kubernetes Service (AKS). Technical resources performing the update should refer to the detailed notes in “Notes To Installers” when performing the update. Specific attention is needed to identify when client Production and Sandbox systems share one 3M server. When one 3M server is used, be sure that the original server remains available until both Sandbox and Production updates have been completed.

IMPORTANT: You must apply the Axiom 2021.2 upgrade before applying any 2021.2 Axiom product upgrades. Axiom upgrades are backwards compatible so you can upgrade different products at different times, but you must upgrade to the Axiom 2021.2 before the first product upgrade. Refer to the **Axiom 2021.2 Release Notes** and **Axiom Healthcare Suite 2021.2 Release Notes** for considerations before upgrading.

When upgrading to the 2021.2 version of Axiom Contract Management, keep in mind the following:

- Syntellis delivered reports may be replaced. Any report that you saved under a different name or created new will remain untouched. Replaced reports are available in Document History, if needed.
- Any Syntellis delivered report that was moved to a new location will automatically move back to its original location.
- Syntellis product templates and calculation method libraries will be replaced.
- Product task panes will be replaced.
- Process definitions will not be replaced.
- Driver files will be replaced.
- Security roles and sub-systems will be reset to their configured settings. All user security exceptions you may have made will remain intact.
- Specific items configured as part of your company or organization's implementation such as imports, exports, driver files, and process management files, will remain as is. Any required modifications to these areas are covered in the release notes, if required.

Preparing and scheduling upgrades

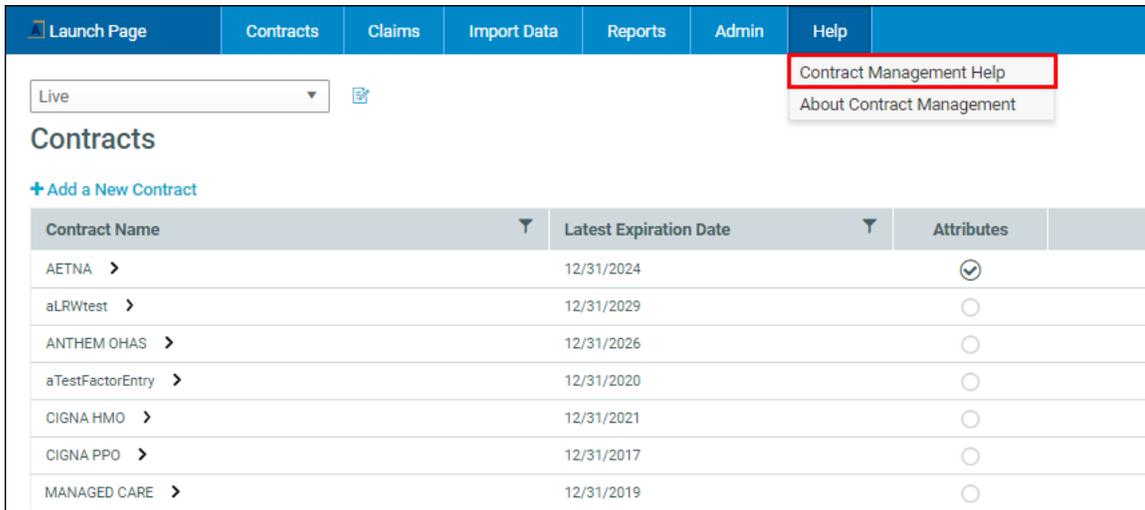
Summary of the upgrade process:

1. **Review product release notes** – Review this document to familiarize yourself with the new features and functionality.
2. **Schedule an installation date** – Submit a request to your organization's Axiom system administrator to contact support by creating a [support ticket](#) to schedule an installation date and time with at least three days of advance notice. The request should include the following information:
 - Desired Axiom platform version.
 - Desired Axiom for Healthcare product and version.
 - Indicate whether to first refresh the Axiom test sandbox with a copy of the production instance of Axiom and apply update(s) to it. If so, provide the soonest that Syntellis can do this.
 - Propose an approximate two-hour downtime window when Syntellis can apply update(s) to the production instance of Axiom during regular business hours, Monday through Friday 7 AM to 7 PM Central (except holidays recognized by Syntellis).
3. **Complete manual configuration updates** – After installing the upgrade, review any manual setup steps needed to enable features for this version.

Getting help and training

Syntellis provides world-class resources at your fingertips directly within the Axiom system. Axiom Help provides topics, knowledge base articles, documents, webinar/training announcements, and videos to guide you through managing your system. To access these resources, do any of the following:

- **Online help** – From the main menu header, click **Help**, and then select **Contract Management Help**. The Contract Management Help opens in a new browser window.



- **Contextual help** – For selected Axiom Contract Management main pages such as the Contracts page, Drill-Down Reports page, View a Claim, and others, accessing the help from these pages opens the online help topic related to that feature.

► Syntellis Central

[Syntellis Central](#) provides centralized self-service content and resources for the Axiom Contract Management platform and suite of products. Using Syntellis Central, you can:

- Search help across all Axiom products
- Access tips, tricks, and best practices in our knowledge base
- Find training and certification content including on-demand, video, webinars, labs, and instructor-led courses
- Submit a support issue, find suggested content, and manage any outstanding issues directly with us
- Review open Software Service project status and details

Issues fixed in 2021.2

The following table lists the resolutions for issues addressed in 2021.2, released on July 6, 2021:

Web systems

Issue	Description
View a Claim - Grouper Edits - eAPG Line Item Edits display under the incorrect radio button [83930]	<p>Summary: When a user views a claim that has grouper edits for any eAPG Line Items, the eAPG Line Items display under the wrong radio button on the Grouper Edits report.</p> <p>Resolution: Corrected by updating the applicable stored procedures that so that the RelEdit variable is in the correct place.</p>
Global Limit - deleting the last clause from a provision removes the Global Limit [93765]	<p>Summary: For a provision that has a global limit, when a user deletes the last clause from the provision, the global limit is also deleted.</p> <p>Resolution: Corrected by removing the section in the CLAUSESTERMS_DELETE stored procedure that deleted the MAX/MIN entry used for global limits if there were no clauses left on the provision.</p>

Issues fixed in 2021.2.1

No client-facing issues were addressed in 2021.2.1, released on September 13th, 2021.

Issues fixed in 2021.2.3

No client-facing issues were addressed in 2021.2.3, released on November 8, 2021.

Issues fixed in 2021.2.4

No client-facing issues were addressed in 2021.2.4, released on January 3, 2022.